



# ASG Information Technologies

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## April 2007 TECH TALK

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### CONTACT INFO

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**Business Hours:**  
 M - F 8am - 5 pm

### The 10 Most Reported Computer & Network Problems ... And How to Avoid Them

- Excessive Email Spam
  - Printing Failures
  - Pop Ups, & Viruses
- Dropped Internet & Wireless Connections
  - Program Failures
  - Excessive Employee Down Time
  - Slow Running Computer & Internet
- Network Security
- Reactive Band-Aid Solutions vs. Proactive Solutions
  - Data Loss

Contact ASG today and set up an appointment for a complete review of your networking and computer systems. ASG can take your organization's IT system to the next level.

Stop by and see us at the

### 29th Annual Daffodil Festival

and register to Win a Free 512MB Flash Memory Drive

Hubbard Park, Meriden

**Saturday, April 28th, 10 am - 9 pm**

Also come and see us at the

Executive Preview of the 2007 Expo

**Friday, April 27th, 3 pm — 7 pm**



To unsubscribed, just reply to this email and put 'Remove' in the subject line.



# TODAY'S BUSINESS ENVIRONMENT



## ARE YOU PROTECTED?

The Internet can be a dangerous place for any computer that connects to it. A computer virus can enter a system in a number of ways. Security flaws in email programs, IRC chat programs, and instant messengers can allow hackers to infect your computer with a virus or with remote control software. Browsing the web can even infect your computer. Infected systems run the risk of losing important data or sharing private information with the world.

One common way to become infected is to open an infected attachment. An email virus will often create email messages based on addresses located in the address book and internet cache and may include documents and photos from the infected system. Another danger is that remote control software could allow a hacker remote access to your system and files. Such remote access could not only compromise your own data, but also allow your system to be used in an attack on other systems.

## THE SOLUTION ...

# McAfee®

### Total Protection

*Peace of Mind for your Entire Business.*



## \$39.00

Minimum Order—2

### McAfee Total Protection for Small Business

McAfee Total Protection for Small Business is the top choice for virus, spyware, spam and hacker protection.

**DON'T WAIT TILL A DISASTER STRIKES .....**

BE PROACTIVE AND PROTECT YOUR  
COMPUTERS AND DATA AND CALL TODAY

[ASG INFORMATION TECHNOLOGIES](#)

[203-265-1443](tel:203-265-1443)

- **Offers 10 in 1 Protection** and complete online and PC security for your entire family.
- **Stops** Wireless Intruders, Identity Thieves, Spammers, and Predators.
- **Protects** your PC from viruses, hackers and spyware.
- **Backs Up and Restores** your photos, music and important files.
- **Safeguards** your identity and online experience so you can surf the Web, shop, bank, e-mail and instant message safely.
- **Keeps** your PC healthy and secure.
- **Intercepts** prohibited Web sites, unwanted activity and offensive pictures to keep your family safe.
- **Blocks** hackers from attacking your wireless network, safeguarding your personal information and transactions.
- **Automates** file and printer sharing among trusted friends and family.
- **Simplifies** security with the new and improved McAfee® SecurityCenter.
- **Warns** you about sites which send spam, install adware, or attempt online scams.
- **Shields** your PC around the clock: always on, always updating, always protecting.

# ASG's PRODUCTS & SERVICES

## Sales

HP Industry Standard Servers and  
Business Class Workstations  
Custom Built Servers and Workstations  
Computer Related Part and Accessories

## Everyday Computer Problems

Virus Removal Services  
Spyware / Pop-Up Removal Services  
Computer Repairs  
Computer Tune-Ups  
Windows and Software Updates  
Proactive Maintenance

## Networking

Design & Implementation  
Server Installation  
Network Troubleshooting  
Terminal Services & other Remote Desktop  
Solutions  
Virtual Private Networks  
Wireless Networks

## Computer/ Network Security

Server Security Services  
Firewall Appliance Installation & Management  
Intrusion Detection & Prevention  
Security of Confidential Data

## Managed Services

Proactive Instead of Reactive  
Real Time Monitoring  
Remote Assistance  
Patch Management  
Asset Management Services

## Leasing Services

24 Month Leases at Low Rates  
\$1 or Fair Market Value Buyout  
Does Not Effect Bank Lines  
Increase Borrowing Power

## Email

Microsoft Exchange  
Mail Server Installation & Maintenance  
Off-Site E-Mail Troubleshooting & Repair  
Setup New E-Mail Services  
Anti Spam Solutions

## Data Backup Solutions

Enterprise Level Data Protection  
Instant Data Recovery  
On-Site and/ or Off-Site Options

## VoIP

Internet Telephone Service  
Advanced PBX Like Features  
High Reliability  
Inexpensive Alternative to Traditional  
Phone Service  
Make Your Small Business Like a  
World Class Enterprise

**NOW DOING WEB HOSTING  
AND WEB SITE DESIGN!!**



## ASG COMPUTER TIPS

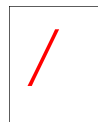


### **CLEAR THOSE PASSWORDS**

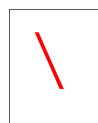
What happens when you don't want those passwords saved anymore? You can set your Web browser to save all the passwords you use for certain Web sites, etc. So, You never know when you may want to keep your options open or even change a password. In that case, you just have to clear them out. Here's how! If you're using Internet Explorer as your main Web browser, open it up and go to **Tools, Internet Options**. From there, click on the **Content** tab and then hit the **AutoComplete** button. Next, click on the **Clear Passwords** button and click **OK** if you're 100 percent sure that's what you want to do. Click **OK** two more times and you'll be all set.

### **Ever Get Those Slashes Mixed Up ?**

You do use them quite often, so it would be helpful to have an easy way to remember the difference between them, wouldn't it?



**FORWARD SLASH** — Forward slashes tell your computer you're looking for something external to your system, like Web pages.



An easy way to remember is that the name tells you which direction the top of the slash points. **BACK SLASH** — Backslashes tell your computer you're looking for something inside your system, like a drive or a file.



## ASG Information Technologies is a Member of BNI

BNI is the largest **business networking** organization in the world. BNI offer members the opportunity to share ideas, contacts and most importantly, **business referrals**.

Each Tech Talk will feature some of my group members. If you are interested in their services or know someone who may be interested ... please contact me at **203-265-1443** or **email: holly@asgct.com** and I will put them in touch with you.

### Mortgage Consultant



Provides access to the following programs:

- Purchases, Refinances
- Vacation Homes, Investor Loans,
- First Time Homebuyer Loans
- New Construction Loans
- Commercial Loans
- Recognized as a 'preferred company' by mortgage lenders nationwide.

Offers free seminars to your employees on homeownership and credit repair - Call for more details.

### Travel Agency

Do you know someone who is ...

- recently engaged?
- loves to cruise or wants to try?
- a charity organization looking for a fundraising opportunity?
- A college student looking to make extra \$ and travel at a reduced rate?
- A teacher involved with class trips?

A great travel agency can help you with all those needs and more.



### Promotional Products & Apparel



**Celebrating 25 Years In Business**

One stop source for promotions & apparel with personal services, quality products and your satisfaction guaranteed!

Make Your Promotion A Success

As a family-owned business we serve corporations, businesses, non profit organizations, unions, schools, municipalities & individuals find the right promotional items at the right prices.

### Realtor

- Buying ?
- Selling?
- Relocating ?
- Downsizing?



You will need comprehensive real estate services from someone who is:

- |                        |                     |
|------------------------|---------------------|
| Ethical & Professional | Available           |
| Knowledgeable          | Responsive          |
| Understanding & Listen | Pleasant & Positive |
| Committed              | Flexible            |

Give me a call and I can put you in touch with the largest independently owned real estate broker firm in CT.

If you would like to see BNI can help you get the most out of your business, contact Holly at 265-1443 and you can be my guest at one of our networking events.



*As the saying goes: "A referral is the best compliment one can receive."*

As our way of saying thank you, ASG would like to offer a \$25.00 gift certificate to a local restaurant or \$35.00 off of your next service call to those of you who refer

new clients to us for work over \$125.00. Please be sure the person you refer lets us know that you referred them to us.