



ASG Information Technologies

515 Main Street, Yalesville, CT 06492
203-265-1443 www.asgct.com

VIRUS ALERT

Antivirus XP 2008 is a rogue anti-spyware application that is promoted and installed by a Trojan virus.

If you see a pop up warning message claiming your PC is infected, you may have the Antivirus 2008 spyware.

Do NOT click to clean or delete, this is a VIRUS!

Many of the current anti virus programs, such as McAfee or Norton, may not block this virus, so be aware that you may still be infected even though you have protection.

ASG NEWS!



We're moving, but we are KEEPING our same phone number:

203-265-1443

NEW LOCATION

When: Friday, March 27

Where: 477 South Broad St. Suite 13 Meriden, CT 06450

(Blockbuster shopping strip next to Curves)

In order to better serve our business and home clients, we are moving to a retail location. There is plenty of parking available for our customers and our new location is on the first floor!

During moving day, you will be able to contact us by phone, 203-265-1443, and we will still be able to dispatch techs in the field. For our Managed Services clients, our Help Desk Tech will not be available to perform remote work on Friday, March 27, but will be available Monday morning at 8am!

WELCOME

ASG Welcomes Two New Members To Our Team

Our vision for 2009 and beyond is to mold ASG from the old break-fix model into the new model of delivering proactive and preventive IT services to our clients.

In order to reach our goals and better serve our clients, we have added two members to our ASG team—Richard Wing and Paul Vermeal.

Richard Wing has recently been hired as ASG's Network Operation Center Manager. Richard has been assigned to continue to build Managed Services and move it even further to being a proactive solution for our client's computers and networks.

He has over 10 years experience in the IT business and he is a Certified Microsoft Systems Engineer. His experience includes being an IT Consultant, Network Administrator, SQL Analyst, as well as a Server Deployment Engineer.

Paul Vermeal has recently joined our team as a Senior Network Engineer. He has been assigned to deliver on-site and remote network support to our clients.

With over 10 experience in the IT business as a System Administrator, Senior Network Specialist as well as a Desktop Technician.

We are excited to have Richard and Paul on our team and look forward to be able to better support our clients.

If you would like to be removed from receiving ASG's Tech Talk, please email holly@asgct.com and enter "remove" in the subject line.

WELCOME TO THE FUTURE OF IT SUPPORT

ASG s MANAGED IT SOLUTIONS

We have found that delivering break-fix services are not the most efficient way to deliver our IT services. Break-fix service delivery is unpredictable because 100% of technician's time is dedicated to reacting to failures discovered by the customer. ASG is transitioning from a break-fix model company to a proactive IT service delivery model that will provide you better support, increased uptime and will save you \$\$ on your overall IT costs.

For our present e-Tech Solutions Managed Services customers, we have been delivering responsive IT services. It has been great to be able to monitor customers networks and receive and react to alerts on their system.

The Goal of a Proactive Program is to minimize the business impact of IT failure through a rigorous program of incident avoidance and incident resolution.

The next step of ASG's proactive service delivery support model is to take the present Basic Service Plan and add Proactive and Preventive services on a regular basis which reduce overall incidents and resolutions time which saves you money on your overall IT costs.

You wouldn't drive your car 10,000 miles without getting an oil change. The average life expectancy of a computer is a mere two years if regular maintenance is not diligently performed. ASG performs proactive and preventive maintenance tasks which can help prolong the life of your computers and network and keep them running efficiency.

Keep Your Servers, Computers, and other Network Devices Running Well with ASG s Proactive Maintenance Bundle Support Packages

Interested in having regular preventative maintenance activities delivered on your server and workstations? **Call Holly at 203-265-1443.**

ASG INFORMATION TECHNOLOGIES OFFERS

ASG s e-Tech Solutions Managed Services Program

Introductory Offer

1st Month Monitoring FREE

With Minimum Purchase of 3-Months Monitoring Service.

Coupon Expires 4/30/09

New Customer Offer

\$75.00 OFF

On Site Computer Service

Coupon Expires 4/30/09

SALE

HP Compaq 6910p Notebook PC

Sales Price \$1,139.00

See Inside Sales Corner For Details

While Supplies Last

**ASG
TECH TIP**

**Log Off
vs.
Shut Down**

There is a difference between logging off your computer and shutting down your computer.



Should you need to just log off of your User Account but do not want to Shut Down, then Click on Start, then the Log Off icon.

If you just want to totally turn the computer off, you would Click on Start, and then Shut Down.

**ASG S
SECURITY ARTICLE**



5 Ways to Help Prevent Your Laptop from Being Stolen

When your laptop gets stolen, you lose a lot more than your computer and the costs of replacement; that is why it makes sense to take these simple steps to help protect it.

DON T let your computer out of your sight, even for a moment. Wi-F's hotspots like coffee shops can be distracting and are prime hangouts for laptop thieves. Don't leave it on a table to get refill and don't hang your computer bag behind your chair or on the floor.

DON T leave it on the seat of your car. Hide it under the seat or in the trunk or you could end up with a stolen laptop AND a broken car window.

DON T leave it in your hotel room unless you've secured it with a laptop cable lock (\$30 to \$50 at most stores) If you don't have a laptop cable lock, take it with you or ask hotel management to lock it up.

WRITE your laptop's serial number down and store it safely. It will help the police recover your laptop if it is stolen.

GET a tracking device installed on your computer. It will track your laptop's location using a stealthy piece of tracking software if it is stolen.

And Finally, don't forget to back up your files and keep a copy of the backup in a separate location away from your laptop (not in your laptop bag because it may get stolen along with the laptop itself). This won't prevent your laptop from being stolen, but it will take a lot of the sting out of losing it.



**YOU VE
BEEN
WARNED**

**According to the FBI,
97% of stolen computers
are never recovered.**

**HELP SAVE
THE PLANET**

Electronic waste represents 2% of America trash in landfills, but it equals 70% of overall toxic waste.

Be part of the solution and not part of the problem ...

Recycle your old workstations, servers, laptops, printers.

No overseas dumping, toxins are processed by specialized & licensed centers, and every piece, down to the nuts & bolts, will be made into reusable materials.

Call ASG today for more information—203-265-1443.



**RECYCLE AND
BE SECURE!**

The security of sensitive customer, employee and business information is a concern of ASG Information Technologies. We use an on-site document shredding service as a secure, compliant document destruction solution.

The documents are shredded and recycled, so we are saving landfills along with being secure.

**INSIDE SALES
CORNER**

BEST DEAL!

**HP Compaq 6910p
Notebook PC**



Intel Core 2 Duo 2.5Ghz Processor, 2GB Memory, 128MB Video Memory, 120GB SATA Hard Drive, 12.1-inch diagonal Screen, Wireless including Bluetooth, 3-Yr Manufacturer

Retail Price 1,775.00

**ASG Sale Price
\$1,139.00**

Save \$636!

While Supplies Last!

Call Holly 203-265-1443

ASG PRODUCTS AND SERVICES

SALES

- Servers
- Workstations
- Laptops
- LCD Monitors
- Laser Printers
- Microsoft Partner
- HP Authorized Reseller

MANAGED SOLUTIONS

- 24/7 Network Monitoring
- Help Desk Remote Assistance
- Data Backup Solutions
- E-Mail / Exchange
- Web Hosting & Design
- Virtual Private Networks
- Wireless Networks

SECURITY

- Network Security
- Firewall, Intrusion Detection
- Virus / Spam Solutions
- 24-Hr. Surveillance Video



REPAIRS

- Computer Repairs
- Network Repairs
- Computer Upgrades
- Spyware & Virus Removal

**EVENTS AND
MARKETING**

We like to stay in touch with our clients and prospective clients via email, if you would like copy of our Tech Talk and announcements emailed to your please email holly@asgct.com.

**NETWORK
SECURITY**



Is Your Network Secured with a Robust Firewall, or Are You Taking Chances With Your Business Data With a Low End Router?

Don t Take Chances—
ASG Recommends a Sonicwall Firewall With Intrusion Detection Services

**COMPUTER
FUNNY**



I can't respond to any emails today.

Something has crashed on my computer...

Sorry, I can't respond to any emails today
Something has crashed on my computer!

CONTACT ASG

203-265-1443

email: info@asgct.com

Find Us On The Web:

www.asgct.com