



# ASG Information Technologies



515 Main Street, Yalesville, CT 06492

Phone: 203-265-1443

## APRIL 2006 TECK TALK

NEW AND EXCITING CHANGES HAPPENING AT ASG INFORMATION TECHNOLOGIES

**NEW LOCATION** - We've moved our location to 515 Main Street, Yalesville, CT 06492

**NEW WEBSITE** - See Page 2 for more details. **NEW LOGO** - ASG's new logo, see Page 2

### IN HOUSE COMPUTER REPAIRS AND UPGRADES



Drop off your computer at ASG for your computer repairs and upgrades. For your convenience, there will be a phone installed in our Lobby. Just pick up and call Ext. 300, and we will come down and get your computer for you.

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And Services
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### ASG PRODUCTS AND SERVICES

#### *SALES*

HP Industry Standard Servers & Business  
Class Work Stations

ASG Custom Built Servers & Workstations

#### *EVERYDAY COMPUTER PROBLEMS*

Virus Removal Services

Spyware / Pop-Up Removal Services

Computer Repairs, Tune Ups, Maintenance

Windows and Software Updates

#### *NETWORKING*

Design & Implementation

Server Installation

Troubleshooting

Terminal Services & other Remote Solutions

Virtual Private Networks

Wireless Networks

#### *NETWORK SECURITY*

Server Security Services

Firewall Appliance Management

Intrusion Detection & Prevention

Security of Confidential Data

#### *DATA BACKUP SOLUTIONS*

Enterprise Level Data Protection

Instant Data Recovery

On-Site & Off-Site Data Backup

#### *EMAIL*

Setup New E-Mail Services

Off-Site E-Mail Troubleshooting & Repair

Microsoft Exchange

Mail Server Installation & Maintenance

Anti Spam Solutions

#### *MANAGED SERVICES*

Proactive vs Reactive Network Monitoring

Real Time Monitoring

Remote Assistance

Patch Management

Asset Management

#### *VOIP - VOICE OVER IP*

Internet Telephone Service

Advanced PBX Like Features

High Reliability

Inexpensive Alternative to Traditional Phone Service

Makes Your Business Like a World Class Enterprise

#### *LEASING SERVICES*

Leasing Programs Available on Equipment

24 Month Leases at Near 0%

\$1 or Fair Market Value Buy-out

Does Not Affect Bank Line

Increase Borrowing Power

#### CONTACT INFO

203-265-1443

info@asgct.com

www.asgct.com

Hours M - F 8-5pm



To unsubscribe, just reply to this email and put "Remove" in the subject line.

ASG is growing .....



..... so your business can grow.

We at ASG always strive to grow and be ahead and prepared for our customers ever changing technology needs. We would like to thank all of our customers for making ASG part of your team. ASG is growing and we were in need of more space to better serve our customers. Our new location is larger and will enable ASG to continue to grow and stay ahead of our customers needs. Stay tuned for exciting things that we can offer our customers.

Home users can still drop off their computers at our new location to be fixed, upgraded, or cleaned of viruses, spyware. We will have workstations set up so when you pick up your computer, you can see it working and you can try it out before you take it home.

Business users will still get ASG's same great service at affordable prices. In the ever changing technology world, our clients can also benefit from the cutting edge products and services ASG has to offer.

We are excited with all the upcoming changes that we will have available. ASG is your IT computer resource for all your present and future IT needs.



## ASG IS PROUD TO ANNOUNCE THE LAUNCHING OF OUR NEW AND IMPROVED WEB SITE AND LOGO

[www.asgct.com](http://www.asgct.com)

### NEW AND UPDATED FEATURES ON OUR WEBSITE.

Our Services

Learn about the complete range of services ASG has to offer our clients.

Resources

Click on a narrated overview presentation of ASG Information Technologies.

About Us

See our Mission, History, Values, and what makes ASG special - Our Team.

Downloads

Look for free downloads that may be helpful and informative to computer users.

Help Desk

Request service online, fill out the request form and email it to ASG.

Contact Us

Contact information - Phone, Fax, Mailing address, and Email address.

Our new website will also feature ASG News and Articles — We will feature several different articles ranging from computer security and viruses to website design.

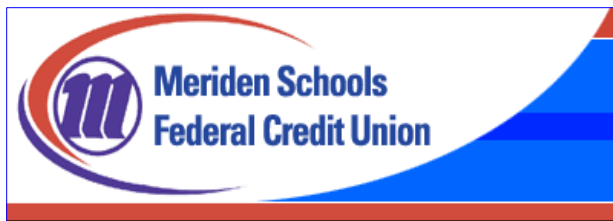
There will also be a section for Remote Access. With the customers permission, ASG will be able to remote access into your computer and see what it going on and in many cases be able to fix the issue.

We also have a digital copies of past ASG Tech Talks, just click the link and view.

**ASG welcome's you to go to [www.asgct.com](http://www.asgct.com) and browse through our site.**

## ASG'S PARTNER OF THE MONTH

285 Broad Street  
Meriden, CT 06450  
(203) 237-6424



Mon-Tues-Wed-Thurs  
9:00 am — 4:30 pm  
Fridays  
9:00 am - 6:00 pm

As an Employer, you can offer your employees, at no cost, the benefits of membership in our credit union. We offer:

- **A variety of Savings Accounts.** A Regular Savings Account with a \$25.00 deposit establishes you as a Credit Union Member.
- **Checking Accounts,** with ATM / Debit Cards. There are no monthly service charges, transaction fees or minimum balance requirement.
- **Easy Access** to your accounts by internet, phone and our office at 285 Broad Street.
- **Personal Loans** and Second Mortgages at below market rates.
- **Car Loans,** with the same low rate for both new and used cars.
- **Other Services** such as official checks, money orders, travelers checks, direct deposit, and recreational vehicles.

Call Bob Whyland at (203) 237-6424, Ext. 10 for additional information.

[www.MeridenSchoolsFCU.com](http://www.MeridenSchoolsFCU.com)



### ASG Tech TIPS



#### Does your keyboard need cleaning?

First, you'll want to turn off your computer and unplug your keyboard.

- 1.) Turn your keyboard over and try to shake out any particles you can.
- 2.) Get a can of compressed air and spray it over the keys to remove any extra debris that may be lying in between the cracks. Compressed air should be available at any computer or photo store.
- 3.) Take a slightly damp cloth and run it over the keys to remove any fingerprints and dirt.
- 4.) Take your vacuum's attachment dusting brush and set it on a low mode. Just run it over the keyboard to make sure all remaining particles of dust, dirt, food, etc. are removed.

#### Using permanent ink markers on CD's and DVD's.

Yes you can use an off-the-shelf permanent marker, but be careful where you write because at some point the ink will leach into the reflective layer of the disc and it will be the end of your data.

Label the disc where no data is recorded. The inner hub area, though small, is a perfect location for labeling. Disks are written from the inside out and the area that was recorded is darker. The lighter area wasn't recorded so its safe for labeling.

**Note:** You should never write on or label a double sided DVD—since both sides are read by the laser.



*As the saying goes: "A referral is the best compliment one can receive."*

For those of you who refer to ASG a new client who does work over \$125.00, we will send you a **\$25 gift certificate** to a local restaurant.

Please be sure the person you referred lets us know that it was you who told them.